



### Oughtred & Harrison (Facilities) Ltd - Quality Policy Statement

Oughtred & Harrison (Facilities) Ltd (referred to as O&H for the purpose of this document) are Automotive Vehicle Bodybuilders and Convertors including the associated mechanical and electrical design, engineering and manufacturing of vehicles for sale and for hire.

O&H is committed to providing customers with the highest quality assured products in the automotive vehicle conversions market. We continuously ensure that O&H products meet and exceed customer expectations; this is embedded in our culture of "Convert to Quality".

The Quality Management System (QMS) that O&H operates is audited by the VCA (Vehicle Certification Agency) and conforms to ISO 9001:2008, it is communicated, recognised, understood and reinforced by every O&H team member. This provides the basis of assurance and control for the quality and supply of our internal and external customer requirements and continual improvement.

O&H never compromise on quality and we recognise that the ethos for "Convert to Quality" needs to be built into our vehicles. Our criteria for quality control is safeguarded by a right first time every time build ethic and quality objectives to drive our KPI.

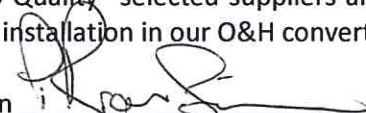
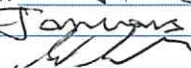
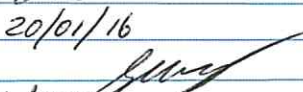
O&H strives to employ the right people with a positive can-do attitude. All our team members support the "Convert to Quality" approach which enables our business to thrive. Our recruitment is undertaken with this ethic in mind. Consistent support and training opportunities encourage the O&H team to grow and to develop new skills and experience. Our skills and experience enables O&H to succeed in the ever changing automotive environment.

"Convert to Quality" is paramount in all our activities, from concept engineering and design through to final conversion of the vehicle. This gives O&H the competitive edge which our customers recognise and reward through continued orders and support.

O&H employ a "Convert to Quality" approach in all of our undertakings whilst remaining flexible to the changing automotive vehicle markets, customer requirements and regulations.

O&H ensure that all operations are carried out safely and with the lowest possible impact on the environment. Our products are built to the correct specification and requirements to protect the vehicle, our customer and the end user applications, which is supported by our dedicated Customer Care department.

O&H "Convert to Quality" selected suppliers are assessed to make sure only the best components are approved for installation in our O&H converted vehicles.

  
 Peter Van Smirren \_\_\_\_\_ (Managing Director)  
 Date 20 January 2016  
  
 Wes Linton \_\_\_\_\_ (Chief Programme Manager)  
 Date 20/01/16  
  
 Stephen Curley \_\_\_\_\_ (QC Team Leader)  
 Date 20/1/2016

